



EXPRESS SERVICE REPAIR ORDER RETURN
AUTHORIZATION

Valued LaCie Customer,

Your requested Return Authorization Number (RMA) has been recorded under the service case number: S-200802132310 for the serial number 1156704030870HR.

Your product will be checked at our Repair Center and repaired, if necessary, and will then be shipped to you.

Before sending back your product, please be sure to save all of your data elsewhere. LaCie does not guarantee, under any circumstances, the integrity of the data contained on the drives you send back. LaCie does not, under any circumstances, ensure data recovery and cannot be held liable for any loss of data remaining on the unit or the media you send back.

Please Note:

- Goods must be securely packaged to ensure protection from physical damage.
- Exclude software, manuals and cables when returning the defective product.
- Ensure that proof of delivery information is available if it should be required.
- Media left inside a drive will not be returned.
- Any issue related to damage resulting from a user mistake will be rejected.
- Warranty is void if any security seals are broken or missing.
- LaCie guarantees a repair unit in full working condition but LaCie reserves the right to use a new or reconditioned (fully-tested) mechanism.

Pack the defective product in the original packaging or, if original packaging is not available, in a secure box in order to avoid transportation damage. Indicate the RMA number clearly on the packaging and attach this shipping delivery note to it. Ship it to the address indicated below.



**EXPRESS SERVICE REPAIR ORDER RETURN
AUTHORIZATION**

Please tape this shipping delivery note to the box that you return to LaCie.

S-200802132310

DELIVERY NOTE

Bon de livraison/Lieferinformationen/Documento di spedizione/Nota de entrega

DATE: 13/02/2008

Date/Datum/Data/Fecha

SHIP FROM

Expéditeur/Verlader/Spedizioniere/Mittente

AMY MILLER
11859 89TH ST. NW
55302 ANNANDALE
MN
USA

DELIVER TO

Livraison/Lieferung/Destinataro/Entregar

LaCie Limited
22985 NW Evergreen Parkway
Hillsboro, OR 97124
USA

Customer Code

Code client/Kundennummer/Codice cliente/Código de cliente

HB135515

Customer References

References client/Kundenreferenzen/ riferimenti cliente

KCW518459

DETAILS

SERIAL NUMBER <i>Numero de série / Seriennummer / numero di serie</i>	1156704030870HR
PRODUCT NUMBER <i>Numéro de produit / Produktnummer / Codice prodotto</i>	301175
PRODUCT DESCRIPTION <i>description de produit / Produktbeschreibung / descrizione del prodotto</i>	160GB LaCie RUGGED HD U2&FW&FW8 5400RPM 8MB
ERROR DESCRIPTION <i>description de la panne / Fehlerbeschreibung / Descrizione del difetto</i>	DEFECTIVE DRIVE
SALES ORDER <i>Bon de commande / Auftragsnummer / Numero ordine</i>	2007476893
SALES ORDER DATE <i>Date de commande / Auftragsdatum / Data ordine</i>	27/04/2007
WARRANTY IN DAY <i>Garantie en jours / Garantie in Tagen / Garanzia in giorni</i>	365
OUT OF WARRANTY <i>Hors garantie / Ausser Garantie / Fine Garanzia</i>	26/04/2008
COMMENTS: <i>Commentaires / Kommentare / Commenti</i>	Fw400 Port is wiggling. intermittent connection. Setting up SRO

For further information or any issues regarding this document, please contact your local
LaCie team.